Appl. No. 10/783,715
Amdt. dated December 1, 2006
Reply to Office Action of September 6, 2006

PATENT

Amendments to the Abstract:

Please add the following sentence to the end of the Abstract:

A method of selecting a set of questions to display comprises receiving a request from a user to access a frequently asked questions (FAQ) page. Account data for the user is retrieved. A set of questions is selected to display to the user based on the account data. This permits a set of questions to be automatically selected based on user account data.